Upon the Effective Date of this Contract Interwoven's Training Products are described as follows:

Education Offerings – as per Interwoven Price List

Training at Interwoven

Using TeamSite

Target Audience: Users who will provide content to the corporate web or intranet.
Course Length: 1 day

Course Description: Using TeamSite introduces users to basic content management principles. By employing TeamSite, Interwoven's content management software, users learn critical concepts associated with developing, maintaining and deploying web content. Users learn how to utilize TeamSite structures and roles to concurrently create, test, edit and manage files in the context of the complete website production process.

Developing TeamSite Templates

Target Audience: Those who will create templates for the corporate web or intranet.
Course Length: 1 day

Course Description: The Developing TeamSite Templates course is for those responsible for designing and maintaining TeamSite templates. The objective of this course is to explain TeamSite Templating capabilities and the operational model, as well as learning to create reusable templates.

Advanced TeamSite Template Development

Target Audience: Template developers who will use the advanced features of TeamSite Templating to build sophisticated templates.
Course Length: 1 day

Course Description: The Advanced TeamSite Template Development course builds on the knowledge and skills learned in the Developing TeamSite Templates course. In this class, template developers will learn how to use iw-perl, iw-sql, callouts, and component templates to build sophisticated presentation templates.

TeamSite Project Administration

Target Audience: Technical managers or project leaders who will manage TeamSite web development projects.
Course Length: 1 day

Course Description: In this course, the student will learn to create new branches in TeamSite, upload website content, set permissions, manage work areas, manage user access, and manage editions. Students will also learn to manage complex projects that require

multiple branches, remove obsolete information from TeamSite, revert websites to prior versions, use metadata in TeamSite to manage content, use OpenDeploy to send completed content to live web servers, and use TeamSite's reporting tools to track the development process.

TeamSite System Administration

Target Audience: System administrators or development staff who will be responsible for the installation, management and configuration of a TeamSite server or Interwoven OpenDeploy.
Course Length: 2 days

Course Description: This course covers the topics needed for installation, configuration, and routine maintenance of a TeamSite server. This includes pre-installation procedures, licensing, managing the server status, configuring custom options, backing store maintenance, backup procedures, and proxy server administration. This course also covers Interwoven OpenDeploy, including installation on client and server systems, basic configuration options, deployment filtering, deploy-and-run scripting, transactional deployment and security models.

TeamSite DataDeploy Administration

Target Audience: Those who will install, configure, and invoke DataDeploy.
Course Length: 2 days

Course Description: in this course, participants will learn the capabilities of TeamSite DataDeploy and how to install, configure, and integrate the product. The course presents an overview of the product capabilities, introduces terminology, and then dives into the details of configuration.

Note: Participants are expected to know the details of DataDeploy DAS from the Advanced Templating or Technical Boot Camp classes.

TeamSite Workflow Fundamentals

Target Audience: Those who will design workflow and configure existing workflows.
Course Length: 1 day

Course Description: The TeamSite Workflow Fundamentals course is for those responsible for designing a workflow from a business process definition. At the end of this course, students will know the capabilities of TeamSite workflow, will be able to use the TeamSite Workflow Builder, and will be able to configure standard workflows.

TeamSite Workflow Developer

Target Audience: Those who will code custom workflow solutions requiring external tasks.
Course Length: 2 days (OPTIONAL: Introduction to Perl – 2 days)

Course Description: Intended for those who will create custom workflows, TeamSite Workflow Developer builds on the knowledge gained in the TeamSite Workflow

Fundamentals course when students learn the basics of the TeamSite workflow solution and how to configure 'out of the box' workflows. Students who are not proficient with perl will benefit from the Introduction to Perl class offered before each TeamSite Workflow Developer class.

Introduction to Interwoven MetaTagger

Target Audience: Information engineers, vocabulary administrators and domain experts.
Course Length: 1 day

Course Description: This class will provide students with a high level overview of MetaTagger and content intelligence, including the MetaTagger GUI, MetaSource Editor, MetaTagger Administration GUI and the vocabulary creation process.

Interwoven MetaTagger Administration

Target Audience: Information engineers, vocabulary administrators, and domain experts who need to understand and//or construct the various MetaTagger processors.
Course Length: 2 days

Course Description: Using web asset metadata can enhance intelligent searching, personalization and the intelligent categorizing of content. This MetaTagger Administration course provides students will hands-on experience in building the MetaTagger processors: preprocessor, pattern extractor, recognizer, classifier, rules engine and summarizer. And introduction to tuning and evaluation is also covered.

OpenDeploy Administration

Target Audience: System administrators and other individuals responsible for planning, implementing, and managing deployment.
Course Length: 2 days

Course Description: In this course, students will learn to manage the deployment of content from TeamSite servers to production web servers. The course covers setting up OpenDeploy, basic deployment concepts, and using XML to modify configuration files for customized deployments. Students will learn how to use the OpenDeploy software interface to view and edit deployment details, start, stop, and schedule deployments, and view deployment configurations. The course also covers troubleshooting, using deployment logs, deployment encryption, and deployment scripting.

Introduction to Interwoven TeamXML

Target Audience: This course is intended for all TeamXML users who will be authoring content or administering the TeamXML server.
Course Length: 1 day

Course Description: This is an introductory course in TeamXML covering concepts, terms and other fundamentals of Enterprise Content management of XML documents. Students will first learn basic XML and TeamXML concepts and how XML is used in today's

enterprise businesses. Students will learn to access a TeamXML repository from remote third-party authoring tools to create, edit and version XML assets. Students will also learn how XML assets can be used to produce final products in print, web or other media.

TeamXML Administration

Target Audience: This course is intended for TeamXML administrators who will be managing a TeamXML server.
Course Length: 1 day

Course Description: This course covers the set-up, configuration and administration of a TeamXML server. Students will first learn how to set up the server and upload their content, then how to analyze content assets such as manuals, publications, web sites and other forms of content to determine the correct way to implement their content management plan in TeamXML. Students will learn the details of creating TeamXML category definition files and tools to create document and component categories and will also learn to manage the TeamXML search engine.

TeamSite for Authors – on-site class only

Target Audience: End-users who will be using the WebDesk user interface.
Course Length: ½ day

Course Description: Using TeamSite for Authors is essentially a "lite" version of our Using TeamSite course and is intended for casual contributors utilizing our WebDesk user interface. The Using TeamSite for Authors class is available only as an on-site or dedicated class – it is not offered as part of our standard curriculum.

Web-based Training Offerings

Using TeamSite Web-based Training

Target Audience: All users who provide content to the corporate web or intranet.

Course Description: Using TeamSite Web-based Training is an interactive, browser-based course designed for TeamSite users. Now all web contributors can learn how to fully utilize TeamSite's functionalities at their own speed, at their convenience, and at their own desk. Users can choose to take just the modules they need as often as necessary. This web-based training also includes interactive quizzes that test for comprehension and provides informative feedback to the participant.

Using TeamSite for Authors Web-based Training

Target Audience: All casual contributors who will provide content to the corporate web or intranet.

Course Description: Using TeamSite for Authors Web-based Training is an interactive, browser-based course designed for TeamSite authors. Now authors can learn how to create and edit files, use templates to create content, and work with assigned tasks in a workflow at

their own speed, at their convenience, and at their own desk. Authors can choose to take just the modules they need as often as necessary. This web-based training also includes interactive quizzes that test for comprehension and provides informative feedback to the participant.

Training Packages

TeamSite System Administration Series
Target Audience: System administrators or development staff who will be responsible for the installation, management, and configuration of a TeamSite or OpenDeploy server.
Course Length: 5 days

Course Description: The TeamSite System Administration series covers the topics needed for installation, configuration, and routine maintenance of a TeamSite server. This includes pre-installation procedures, licensing, managing the server status, configuring custom options, backing store maintenance, backup procedures, and proxy server administration. This course also covers Interwoven OpenDeploy including installation on client and server systems, basic configuration options, deployment filtering, deploy-and-run scripting, transactional deployment and security models. This series includes all pre-requisite information included in the Using TeamSite class. This class is platform dependent – Windows or Solaris servers.

TeamSite Project Administration Series
Target Audience: Project administrators, project leaders, technical managers or software evaluators who will be responsible for managing a TeamSite project or evaluating a TeamSite solution.
Course Length: 4 days

Course Description: The TeamSite Project Administration series covers the topics from the using TeamSite, TeamSite Project Administration, Developing TeamSite Templates and TeamSite Workflow Fundamentals classes. After completing this series, students will be able to use the TeamSite product to add content, load content, add users and control user roles, create TeamSite templates and use the TeamSite Workflow Builder.

TeamSite Developer Series
Target Audience: IT or Development staff who will be responsible for creating and maintaining templates and workflows.
Course Length: 4 days

Course Description: The TeamSite Developer series teaches how to use the TeamSite product, how to create TeamSite templates, how to configure standard workflows and how to use the TeamSite Workflow Builder.